



ANNUAL REPORT 2020



A MESSAGE FROM THE LEADERSHIP

Dear Xavier Mission Family,

We wrote our last Annual Report in June of 2020, when New York City was reeling from the first wave of the COVID-19 pandemic, and the twin issues of systemic racism and police brutality were finally recognized as needing long-overdue attention and action. It was a difficult time for everyone in New York City, but especially so for those we serve.

Amid the uncertainty and unrest, Xavier Mission successfully adapted to the restrictions and demands caused by COVID. Without pause, we were able to continue serving our guests while ensuring their health and safety, as well as that of our employees and volunteers. When we were no longer able to serve a sit-down meal, we provided people with takeaway meals. Our Clothing Room and Shelter were closed, yet we increased the amount of financial assistance we distributed. Our Food Pantry was a critical resource for people facing food insecurity. Our LSEP program served more than 100 alumni who were struggling with issues related to the pandemic, including isolation, sobriety, and mental health. With thousands of text messages, phone calls, and Zoom sessions, we kept people connected and hopeful.

This was made possible by the heroic efforts of our staff and volunteers. We figured out how to work remotely while still maintaining a strong sense of purpose and functioning effectively as a team. Our Board of Directors has been unwavering in giving us the support and guidance that we rely on. Similarly, our donors have supported our efforts throughout the crisis. While other organizations shuttered due to lack of funds, Xavier Mission was fortunate to have consistent funding, allowing us to adapt and serve our community despite the manifold challenges.

The pandemic, while devastating, has in many ways been easier to fight than the causes of social unrest. The pandemic's arrival was swift and unseen, demanding an immediate response; by contrast, social injustice has been with us for far too long, often overlooked, simmering on a slow and steady heat. But we have all seen that both are deadly, and neither can be ignored.

While a modicum of justice was finally served with the verdict in the trial of George Floyd's killer, it is only a first step on the road to reconciliation. We are seeing a rise in hate crimes toward members of the AAPI community. Too few vaccines have been administered to people of color and low-income individuals, the communities that have been hardest-hit by COVID-19 and have suffered the worst effects of the economic fallout. There is still much work to be done.

Yet we will not allow ourselves to be discouraged or defeated by these facts. Instead, we choose to see them as beacons that guide us to where our work is needed and where attention must be given.

As always, we invite you to join us—as volunteers, supporters, and allies. While 2020 was a year of uncertainty, we can say that 2021 brings the conviction that our work will continue—stronger, wiser, and more effective than ever.

With hope and fortitude,



Cassandra Agredo, LMSW
Executive Director



Dawn Besthoff
Chair, Board of Directors



PROGRAM STATISTICS

BASIC SERVICES



CLOTHING ROOM:

(Closed March 2020 due to COVID)

770 PEOPLE received casual or professional clothing and toiletries; **220 PAIRS** of brand-new boots distributed



WELCOME TABLE:

70,000 MEALS

(including 14,000 to seniors) were served



FOOD PANTRY:

4,800 people were provided with food for **43,000 MEALS**



SHELTER:

(Closed March 2020 due to COVID)

2,350 BEDS PROVIDED

BEYOND EMERGENCY SERVICES



9 GRADUATES of our two LSEP Programs (Fall 2019).

Supportive services provided to more than 100 LSEP alumni during the pandemic, including thousands of emails, text messages, and phone calls, and 5 teleconference/Zoom support groups.

258 individuals/families received **\$67,000 IN FINANCIAL ASSISTANCE** and MetroCards, including 40 families who received \$51,500 in rental assistance to avoid eviction.



More than **200 REFERRALS** given to guests by outreach volunteers for benefits access, legal assistance, obtaining ID and other services.

VOLUNTEERS: OUR HEROES!

Our volunteers are always incredible, working hard to make people's lives easier year-round. This year, we want to give a special shout out to all of our amazing volunteers who put their own health and safety at risk to continue providing services to our neighbors who were struggling during the pandemic. We are so grateful for their efforts in helping to keep Xavier Mission open and operating effectively throughout the crisis—we could not have weathered this without you! THANK YOU!

OUR MISSION

Xavier Mission welcomes those who are economically disadvantaged into a supportive community. We serve our guests with dignity, empower them to achieve self-sufficiency, and advocate for social justice.



PROGRAMS AND PROJECTS

ALL SAINTS CLOTHING ROOM:

Casual and business clothing and toiletries

CUSTOMER-CHOICE FOOD PANTRY:

Groceries for more than 150 families each month

COUGHLIN MEN'S SHELTER:

Beds for 12 men every night of the year

FINANCIAL ASSISTANCE PROGRAM:

Providing payment of rent arrears to avoid eviction, as well as utilities, transportation, and other vital expenses

LIFE-SKILLS EMPOWERMENT PROGRAMS (LSEP)

Life-skills training, mentoring, and a support system for homeless individuals, homeless veterans, and post-incarcerated individuals

WELCOME TABLE:

A hot, sit-down meal and outreach services

FRESH FOOD PROJECT:

Connecting food program guests with fresh, local produce

THANKSGIVING DINNER: A community meal, homebound meal delivery, and holiday food baskets for pantry guests

GIVING TREE CLOTHING DRIVE: Collection of brand-new winter clothing items

WHY WE SERVE:

THOUSANDS of men and women sleep on the streets of New York City each night

57,00 PEOPLE live in shelters—including 18,000 children

1.04 MILLION NYC residents live in households without enough food

1 IN 6 CHILDREN in NYC rely on soup kitchens and food pantries for food

8% of all adults will develop PTSD during their lifetime

NEARLY 20,000 individuals and families are evicted in NYC each year

XAVIER MISSION FAMILY STORIES

NANDINI NAIR: BOARD MEMBER, VOLUNTEER, AND SUPPORTER

“ I formally joined the Board in January 2020, two months before the entire world shut down. **To say it has been a challenging year would be an understatement.** Among my many thoughts, when it fully dawned on me what was in store for all of us, was ‘How would Xavier Mission continue to function, how would they continue to provide the basic needs that so many New Yorkers relied on?’ As a new Board Member, I could not fathom how Xavier Mission would be able to adapt to this pandemic. However, not only did they adapt, they thrived.



With immediacy, **various contingency plans were discussed, reviewed, and implemented.** I was thrown into the mix and astounded by the commitment and resiliency of the board and Xavier Mission itself. Watching my fellow board members deliberate on so many issues with great care, honest enthusiasm, and concern really opened my eyes to how much Xavier Mission does and provides.

Becoming a member of the Xavier Mission board has given me a new appreciation for how difficult a situation we faced and continue to face, but it has also been so **rewarding for me to collaborate with other caring, capable people,** all working toward the same goal—ensuring that Xavier Mission continues to serve the needs of struggling New Yorkers. Even in the midst of this storm, the commitment of the inspiring board, staff, and volunteers to Xavier Mission never wavered. I am proud to be serving as part of a group of civic-minded individuals who give back, not because they have to, but because they want to.”

VOLUNTEER LEADERSHIP

Praj Alavandi	Maria Diaz	Frank Kelly	Lauren Ng	Mike Skrak
Nilda Belgado	Jim English	Cindy Lacqua	Kenneth Norz	Rick Sotomayor
Lina Berenbein	Doug Gellenbeck	Bob Lepisko	Jean Ogritz	Jennie Tichenor
Mary Bernet	Rhonda Gomez	Ken Lobo	Phara Policar	Danny Tore
Dawn Besthoff	Julius Harrison	James MacGregor	Joyce Preisinger	Peter Waggoner
AnnMarie Boccuzzi	Brian Hotaling	Charles Mannings	Clay Reynolds	Jonathan Wetjen
Tim Bosque	Caroline Innacone	Ralph Martin	Paul Rogers	Joe Williger
Alex Burza	Evan Jaffee	Eileen Miller	Sharon Russo	Jim Wong
Lynn Corwin	Ashley Johnson	Ann Mary Mullane	Ana Santana	
Michael Costello	Lauren Johnson	Emilie Mutert	Carmen Santana	
Anthony D'Elia	Yvonne Johnson	Emily Nakkawita	Roe Sauerzopf	
Jack Dean	Justine Kahn	Raj Nakkawita	Dani Shanbery	

XAVIER MISSION FAMILY STORIES

PAULA, LSEP ALUMNA

“*I am here for a reason. I say that to myself a lot, as a reminder of all that I have survived and the fact that I have a purpose in this world.*

*After my mother died, my life became really hard. I ended up in abusive relationships, which led to addiction, and then homelessness on and off. Then I found L-STEP. **LSTEP is a program that changes lives, including mine.** I learned about my trauma, and made connections between what happened to me and some of things that I did to try to cope with it. I felt very supported by the program staff, my peers, and my mentor. L-STEP helped me find my voice, and most importantly, empowered me to use it.*



At the beginning of 2020, my living arrangement changed, and I had to enter a shelter in Brooklyn. That's where I was when I heard about COVID-19. No one at the shelter was taking any real precautions against the virus, until one of my roommates suddenly became ill and died of COVID-19. At that point, my anxiety level and blood pressure went through the roof. I really needed to get some help from my therapist and my doctors, but I couldn't reach anybody. Everything and everyone seemed to be on lockdown. It felt like the end of the world. At night, when I tried to sleep and get my mind off of what was happening, some of my roommates started using drugs just feet away from my bed. After 15 years of hard-earned sobriety, I had to fight so hard to make sure that I wouldn't be triggered and start using again. Things got so bad that, outside of my family, there were only two things that kept me going during this time: my church and L-STEP.

***At the height of the pandemic, when other programs weren't there for me, L-STEP was.** They sent us text messages to check on us and to provide information. They organized group support meetings on the telephone and on Zoom that I have been attending. Talking to the staff and my peers every week has kept my strength up and my anxiety level down. L-STEP also organized a safe, socially-distanced retreat in Central Park in October. It was a blessing, because no other programs I knew of were meeting in person. It just felt good to be seen and to be around other people. Sitting in the park, underneath a beautiful tree in Sheep's Meadow, we all shared what we had been through. I was able to talk about the loved ones I had lost during COVID and my struggles to get through it. Having a safe space to talk about it helped me to grieve and release some of the pain.*

*While the pandemic has been challenging in so many ways, I see the blessings in it. I'm one of the thousands of shelter residents you probably read about who were moved into hotels by the City. Living in a hotel room has given me peace of mind because I don't have to worry about being robbed, assaulted, or having people use drugs in front of me. This has allowed me to focus even harder on my goals, including finding permanent housing. I eventually want to work at a shelter, so that I can use my voice to help lift others up. I truly believe that is my purpose in this world, and one of the reasons that I am still here. **One of the biggest blessings of the past year is that COVID taught me that I'm a fighter,** and L-STEP gave me the tools to stay on my feet and win every round.”*

VOLUNTEER GROUPS

89th Flatbush BPSA	DeSales Media Group	Joshua Expeditions (V193)	ROCK Youth Group
AF-JROTC	Dominican Academy	La Guardia Community College Catholic Club	Rodeph Sholom
All Hallows High School	Epiphany School	LeMoyne College Alumni	Rotary Metro NYC
APPLE Corps	First Baptist Church – Newport News	Lightweight Rowers	Sirens Women's Motorcycle Club of NYC
Baruch Leaders	Focolare Movement	Loyola School	Stanford NY Alumni Community Service Club
Big Apple Church	Fordham Prep	Lycee Francais de New York	St. Francis Xavier Gay Catholics
Bracewell LLP	Fordham University – Manresa Scholars Program	Marist Brothers	St. Francis Xavier Parishioners
Brooklyn Jesuit Prep	Garibaldi Lodge 542	Microsoft	St. John's
Brooklyn Tech Key Club	Georgetown University Alumni	Mukashfi Institute	St. Peter's Prep
buildOn	Germantown Academy Alumni CSO	New York Cares	St. Peter's Prep Parent Spirituality Group
Catholic Charities	Ghost Productions Inc.	New York College of Dentistry	St. Bartholomew Parish
Catholic Kolping Society of NY	Good Shepherd Church of the Nazarene	New York State Freemasons (10th Manhattan District)	Teenz in the City
Center for Inquiry + Muslim-ish	Happy Helpers	NYC Bar Association Public Service Committee	Temple Shaaray Tefila
Central Synagogue	Hawks Cross Country Team	NYU BAP	The Downtown Jews/ JCP Downtown
Chess in the Schools	HOPE Worldwide	Olivier's Angels	The Figure Studio
Church of the Epiphany Young Adults	HSBM	PHD US	Twilio
Church of the Incarnation 20s/30s Group	Hunter College High School	Phillips Academy – Non Sibi Day	Urban Assembly for Applied Math and Science
Columbia Radiology Residency	Hunter College Red Cross	Pricewaterhouse Coopers	Xavier High School
Contemplative Leaders in Action	Ignatian Parents @ Regis High School	Regis High School	Yale Alumni Association of New York
Davis Polk & Wardwell LLP			
Dechert LLP			



DONORS & PARTNERS

MAJOR PARTNERS:

The Church of St. Francis Xavier Xavier High School

FOUNDATIONS & CORPORATE SUPPORTERS

Ackermann Memorial Fund	Cross Country Consulting LLC	Morgan Stanley	The Hyde and Watson Foundation
AllianceBernstein	Estee Lauder, Inc.	Nancy A. Gendimenico Charitable Fund	The Inner Circle
Amazon Smile Foundation	Gates Foundation	New York Life Foundation	The KIND Foundation
American Express Employee Giving Program	Gorjana & Griffin Inc.	News Corp Giving	Travelers
American Express Employee Matching	Howard E. Stark Charitable Foundation	Parish Property Management	United Way of Massachusetts Bay and Merrimack Valley
Big Apple Living	HSBC	Pfizer	United Way of Tompkins County
BNY Mellon	Max on the Move Inc.	Porticus Foundation	Viacom, Inc.
Broadway Cares/Equity Fights AIDS, Inc.	McArthur Family Foundation	Rosalie J. and C. Daniel Maldari Family Charitable Foundation	Wells Fargo
Catholic Charities NY	McGraw Hill	State Street Foundation Inc.	
	McKinsey & Co.		
	Microsoft		

COMMUNITY PARTNERS/SUPPORTERS:

Asbury United Methodist Church	Grace Church in New York	Missionary Sisters of the Immaculate Heart of Mary (ICM)	Sunnyside Community Services
Brothers of the Christian Schools	Human Resources Administration	Network for Good	The City of New York
Catholic Charities New York	Hunger Free America	New York Cares	The Clinton School
Chiropractors for Humanity	Jesuits of the USA Northeast Province	NYU Reach	Thrive for Life
City Harvest	Kingdom International	Rauschenbusch Metro Ministries	Urban Pathways, Inc.
City Council Speaker Corey Johnson	Ministries of God	Sisters of Charity of New York	West Village CSA
The Corlears School	Marist Brothers of the Schools	St. Ignatius Loyola Jesuit Community	Xavier Jesuit Community
Emergency Shelter Network	Metro Baptist Church		YouGiveGoods

The First Presbyterian Church in the City of New York

Food Bank for New York City

Fordham University Graduate School of Social Service

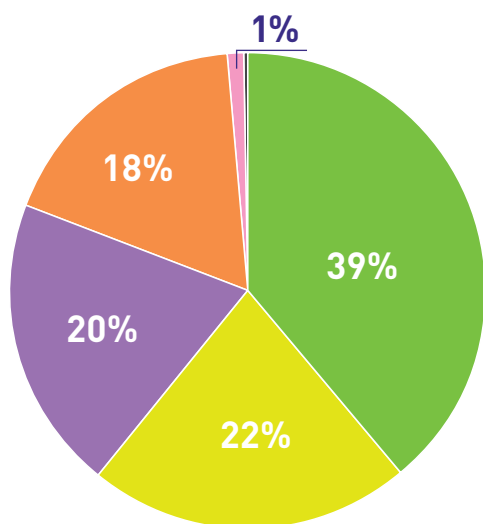
More than **950 donors** who donated **\$291,000**

Foundations and corporate partners who granted **\$517,000**

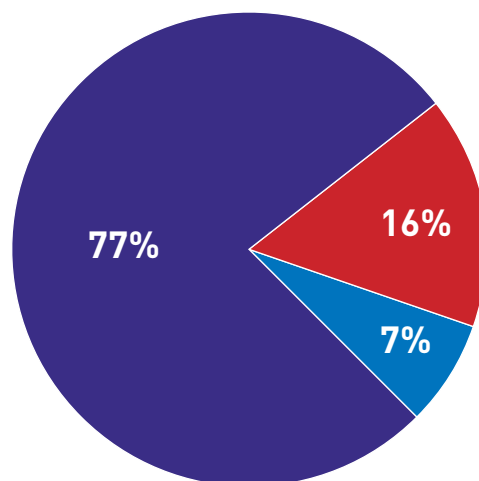
Community partners who provided additional services in collaboration with our programs to give our guests the holistic care they need!

FINANCIAL SUMMARY

Take the X-PACT and become a partner in our work as a monthly supporter of Xavier Mission! Monthly gifts allow us to rely on a stable income, rather than on significant swings that are dependent on holidays and grants. Your contributions as a sustaining supporter of the Mission enable us to focus on our work year-round, and ensure that your investment is used efficiently!



SUPPORT & REVENUE



EXPENSES

Support & Revenue	FY2020	%	FY2019
Donations	266,290	22	269,245
Collections	12,621	1	24,788
Special Events	472,108	39	261,147
Grants (Private & Government)	219,555	18	151,247
In-Kind Food Grants/Donations	241,143	20	241,614
Interest Income	440	>1	1,016
Total Support & Revenue	1,212,157	100%	949,057

Expenses	FY2020	%	FY2019
Program Services	776,060	77	782,417
Fundraising	65,879	7	85,373
Management & General	162,643	16	116,427
Total Expenses	1,004,582	100%	984,217

Increase (decrease) in net assets	207,575		(35,160)
Net assets, beginning of year	69,417		104,557
Net assets, end of year	276,992		69,417

ACHIEVEMENTS FROM THE YEAR

In March 2020, Xavier Mission responded quickly to the threat of COVID-19 and immediately pivoted the operations of our programs to continue providing services throughout the ongoing crisis. While many organizations had to close for an extended period of time, or shut down altogether, Xavier Mission was truly fortunate to receive significant funding from foundations and individuals, which enabled us to survive the challenges of operating during a global pandemic. Our incredible staff, Board, and volunteers rose to the challenge and gave a Herculean effort to make sure that Xavier Mission could do the following:

- Modify our Welcome Table to provide 'to-go' lunches and masks to our guests.
- Adapt our Food Pantry program to deliver groceries to pantry families from April through October 2020, so that they didn't have to jeopardize their health by coming out to get food. We also waived the zip code requirement in order to provide food to anyone in need.
- Offer supportive services through the spring and summer for LSEP program alumni who were struggling with the challenges of the pandemic. Services included sending thousands of text and phone messages, and running five teleconferencing groups to keep alumni connected to resources and to each other.
- Prevent the evictions of 40 families prior to the COVID eviction moratorium.
- Serve 113,000 meals between the Welcome Table soup kitchen and Customer-Choice Food Pantry.
- Raise a record amount of money through fundraising and donations, including \$297,000 from our Holiday Hope & Healing Campaign.
- Maintain our entire staff at full pay without disruption throughout the entirety of the crisis.



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Special thanks to Nancy Fava for her generous design of this Annual Report.

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