A MESSAGE FROM THE LEADERSHIP

Dear Xavier Mission Family,

We wrote our last Annual Report in June of 2020, when New York City was reeling from the first wave of the COVID-19 pandemic, and the twin issues of systemic racism and police brutality were finally recognized as needing long-overdue attention and action. It was a difficult time for everyone in New York City, but especially so for those we serve.

Amid the uncertainty and unrest, Xavier Mission successfully adapted to the restrictions and demands caused by COVID. Without pause, we were able to continue serving our guests while ensuring their health and safety, as well as that of our employees and volunteers. When we were no longer able to serve a sit-down meal, we provided people with takeaway meals. Our Clothing Room and Shelter were closed, yet we increased the amount of financial assistance we distributed. Our Food Pantry was a critical resource for people facing food insecurity. Our LSEP program served more than 100 alumni who were struggling with issues related to the pandemic, including isolation, sobriety, and mental health. With thousands of text messages, phone calls, and Zoom sessions, we kept people connected and hopeful.

This was made possible by the heroic efforts of our staff and volunteers. We figured out how to work remotely while still maintaining a strong sense of purpose and functioning effectively as a team. Our Board of Directors has been unwavering in giving us the support and guidance that we rely on. Similarly, our donors have supported our efforts throughout the crisis. While other organizations shuttered due to lack of funds, Xavier Mission was fortunate to have consistent funding, allowing us to adapt and serve our community despite the manifold challenges.

The pandemic, while devastating, has in many ways been easier to fight than the causes of social unrest. The pandemic’s arrival was swift and unseen, demanding an immediate response; by contrast, social injustice has been with us for far too long, often overlooked, simmering on a slow and steady heat. But we have all seen that both are deadly, and neither can be ignored.

While a modicum of justice was finally served with the verdict in the trial of George Floyd’s killer, it is only a first step on the road to reconciliation. We are seeing a rise in hate crimes toward members of the AAPI community. Too few vaccines have been administered to people of color and low-income individuals, the communities that have been hardest-hit by COVID-19 and have suffered the worst effects of the economic fallout. There is still much work to be done.

Yet we will not allow ourselves to be discouraged or defeated by these facts. Instead, we choose to see them as beacons that guide us to where our work is needed and where attention must be given.

As always, we invite you to join us—as volunteers, supporters, and allies. While 2020 was a year of uncertainty, we can say that 2021 brings the conviction that our work will continue—stronger, wiser, and more effective than ever.

With hope and fortitude,

Cassandra Agredo, LMSW
Executive Director

Dawn Besthoff
Chair, Board of Directors
PROGRAM STATISTICS

BASIC SERVICES

CLOTHING ROOM: (Closed March 2020 due to COVID)
770 PEOPLE received casual or professional clothing and toiletries; 220 PAIRS of brand-new boots distributed

FOOD PANTRY:
4,800 people were provided with food for 43,000 MEALS

WELCOME TABLE:
70,000 MEALS (including 14,000 to seniors) were served

SHELTER: (Closed March 2020 due to COVID)
2,350 BEDS PROVIDED

BEYOND EMERGENCY SERVICES

9 GRADUATES of our two LSEP Programs (Fall 2019).
Supportive services provided to more than 100 LSEP alumni during the pandemic, including thousands of emails, text messages, and phone calls, and 5 teleconference/Zoom support groups.
258 individuals/families received $67,000 IN FINANCIAL ASSISTANCE and MetroCards, including 40 families who received $51,500 in rental assistance to avoid eviction.

More than 200 REFERRALS given to guests by outreach volunteers for benefits access, legal assistance, obtaining ID and other services.

VOLUNTEERS: OUR HEROES!

Our volunteers are always incredible, working hard to make people’s lives easier year-round. This year, we want to give a special shout out to all of our amazing volunteers who put their own health and safety at risk to continue providing services to our neighbors who were struggling during the pandemic. We are so grateful for their efforts in helping to keep Xavier Mission open and operating effectively throughout the crisis—we could not have weathered this without you! THANK YOU!
OUR MISSION

Xavier Mission welcomes those who are economically disadvantaged into a supportive community. We serve our guests with dignity, empower them to achieve self-sufficiency, and advocate for social justice.

WHY WE SERVE:

THOUSANDS of men and women sleep on the streets of New York City each night

57,000 PEOPLE live in shelters—including 18,000 children

1.04 MILLION NYC residents live in households without enough food

1 IN 6 CHILDREN in NYC rely on soup kitchens and food pantries for food

8% of all adults will develop PTSD during their lifetime

NEARLY 20,000 individuals and families are evicted in NYC each year

PROGRAMS AND PROJECTS

ALL SAINTS CLOTHING ROOM:
Casual and business clothing and toiletries

CUSTOMER-CHOICE FOOD PANTRY:
Groceries for more than 150 families each month

COUGHLIN MEN’S SHELTER:
Beds for 12 men every night of the year

FINANCIAL ASSISTANCE PROGRAM:
Providing payment of rent arrears to avoid eviction, as well as utilities, transportation, and other vital expenses

LIFE-SKILLS EMPOWERMENT PROGRAMS (LSEP)
Life-skills training, mentoring, and a support system for homeless individuals, homeless veterans, and post-incarcerated individuals

WELCOME TABLE:
A hot, sit-down meal and outreach services

FRESH FOOD PROJECT:
Connecting food program guests with fresh, local produce

THANKSGIVING DINNER:
A community meal, homebound meal delivery, and holiday food baskets for pantry guests

GIVING TREE CLOTHING DRIVE:
Collection of brand-new winter clothing items
XAVIER MISSION FAMILY STORIES

NANDINI NAIR: BOARD MEMBER, VOLUNTEER, AND SUPPORTER

I formally joined the Board in January 2020, two months before the entire world shut down. To say it has been a challenging year would be an understatement. Among my many thoughts, when it fully dawned on me what was in store for all of us, was ‘How would Xavier Mission continue to function, how would they continue to provide the basic needs that so many New Yorkers relied on?’ As a new Board Member, I could not fathom how Xavier Mission would be able to adapt to this pandemic. However, not only did they adapt, they thrived.

With immediacy, various contingency plans were discussed, reviewed, and implemented. I was thrown into the mix and astounded by the commitment and resiliency of the board and Xavier Mission itself. Watching my fellow board members deliberate on so many issues with great care, honest enthusiasm, and concern really opened my eyes to how much Xavier Mission does and provides.

Becoming a member of the Xavier Mission board has given me a new appreciation for how difficult a situation we faced and continue to face, but it has also been so rewarding for me to collaborate with other caring, capable people, all working toward the same goal—ensuring that Xavier Mission continues to serve the needs of struggling New Yorkers. Even in the midst of this storm, the commitment of the inspiring board, staff, and volunteers to Xavier Mission never wavered. I am proud to be serving as part of a group of civic-minded individuals who give back, not because they have to, but because they want to.

VOLUNTEER LEADERSHIP

Praj Alavandi
Nilda Belgado
Lina Berenbein
Mary Bernet
Dawn Besthoff
AnnMarie Boccuzzi
Tim Bosque
Alex Burza
Lynn Corwin
Michael Costello
Anthony D’Elia
Jack Dean

Maria Diaz
Jim English
Doug Gellenbeck
Rhonda Gomez
Julius Harrison
Brian Hotaling
Caroline Innacone
Ashley Jaffee
Lauren Johnson
Justine Kahn

Frank Kelly
Cindy Lacqua
Bob Lepisko
Ken Lobo
James MacGregor
Charles Mannings
Ralph Martin
Eileen Miller
Ann Mary Mullan
Emilie Mutert
Emily Nakkawita
Raj Nakkawita
Lauren Ng
Kenneth Norz
Jean Ogritz
Phara Policar
Joyce Preisinger
Clay Reynolds
Paul Rogers
Sharon Russo
Ana Santana
Carmen Santana
Roe Sauerzopf
Dani Shanbery

Mike Skrak
Rick Sotomayor
Jennie Tichenor
Danny Tore
Peter Waggoner
Jonathan Wetjen
Joe Williger
Jim Wong
I am here for a reason. I say that to myself a lot, as a reminder of all that I have survived and the fact that I have a purpose in this world.

After my mother died, my life became really hard. I ended up in abusive relationships, which led to addiction, and then homelessness on and off. Then I found L-STEP. **LSTEP is a program that changes lives, including mine.** I learned about my trauma, and made connections between what happened to me and some of things that I did to try to cope with it. I felt very supported by the program staff, my peers, and my mentor. L-STEP helped me find my voice, and most importantly, empowered me to use it.

At the beginning of 2020, my living arrangement changed, and I had to enter a shelter in Brooklyn. That’s where I was when I heard about COVID-19. No one at the shelter was taking any real precautions against the virus, until one of my roommates suddenly became ill and died of COVID-19. At that point, my anxiety level and blood pressure went through the roof. I really needed to get some help from my therapist and my doctors, but I couldn’t reach anybody. Everything and everyone seemed to be on lockdown. It felt like the end of the world. At night, when I tried to sleep and get my mind off of what was happening, some of my roommates started using drugs just feet away from my bed. After 15 years of hard-earned sobriety, I had to fight so hard to make sure that I wouldn’t be triggered and start using again. Things got so bad that, outside of my family, there were only two things that kept me going during this time: my church and L-STEP.

**At the height of the pandemic, when other programs weren’t there for me, L-STEP was.** They sent us text messages to check on us and to provide information. They organized group support meetings on the telephone and on Zoom that I have been attending. Talking to the staff and my peers every week has kept my strength up and my anxiety level down. L-STEP also organized a safe, socially-distanced retreat in Central Park in October. It was a blessing, because no other programs I knew of were meeting in person. It just felt good to be seen and to be around other people. Sitting in the park, underneath a beautiful tree in Sheep’s Meadow, we all shared what we had been through. I was able to talk about the loved ones I had lost during COVID and my struggles to get through it. Having a safe space to talk about it helped me to grieve and release some of the pain.

While the pandemic has been challenging in so many ways, I see the blessings in it. I’m one of the thousands of shelter residents you probably read about who were moved into hotels by the City. Living in a hotel room has given me peace of mind because I don’t have to worry about being robbed, assaulted, or having people use drugs in front of me. This has allowed me to focus even harder on my goals, including finding permanent housing. I eventually want to work at a shelter, so that I can use my voice to help lift others up. I truly believe that is my purpose in this world, and one of the reasons that I am still here. **One of the biggest blessings of the past year is that COVID taught me that I’m a fighter;** and L-STEP gave me the tools to stay on my feet and win every round.
VOLUNTEER GROUPS

89th Flatbush BPSA
AF-JROTC
All Hallows High School
APPLE Corps
Baruch Leaders
Big Apple Church
Bracewell LLP
Brooklyn Jesuit Prep
Brooklyn Tech Key Club
buildOn
Catholic Charities
Catholic Kolping Society of NY
Center for Inquiry + Muslim-ish
Central Synagogue
Chess in the Schools
Church of the Epiphany Young Adults
Church of the Incarnation 20s/30s Group
Columbia Radiology Residency
Contemplative Leaders in Action
Davis Polk & Wardwell LLP
Dechert LLP
DeSales Media Group
Dominican Academy
Epiphany School
First Baptist Church – Newport News
Focolare Movement
Fordham Prep
Fordham University – Manresa Scholars Program
Garibaldi Lodge 542
Georgetown University Alumni
Germantown Academy Alumni CSO
Ghost Productions Inc.
Good Shepherd Church of the Nazarene
Happy Helpers
Hawks Cross Country Team
HOPE Worldwide
HSHM
Hunter College High School
Hunter College Red Cross
Ignatian Parents @ Regis High School
Joshua Expeditions [V193]
La Guardia Community College Catholic Club
LeMoyne College Alumni
Lightweight Rowers
Loyola School
Lycee Francais de New York
Marist Brothers
Microsoft
Mukashfi Institute
New York Cares
New York College of Dentistry
New York State Freemasons (10th Manhattan District)
NYC Bar Association Public Service Committee
NYU BAP
Olivier’s Angels
PHD US
Phillips Academy – Non Sibi Day
Pricewaterhouse Coopers
Regis High School
ROCK Youth Group
Rodeph Sholom
Rotary Metro NYC
Sirens Women’s Motorcycle Club of NYC
Stanford NY Alumni Community Service Club
St. Francis Xavier Gay Catholics
St. Francis Xavier Parishioners
St. John’s
St. Peter’s Prep
St. Peter’s Prep Parent Spirituality Group
St. Bartholomew Parish
Teenz in the City
Temple Shaaray Tefila
The Downtown Jews/JCP Downtown
The Figure Studio
Twilio
Urban Assembly for Applied Math and Science
Xavier High School
Yale Alumni Association of New York
DONORS & PARTNERS

MAJOR PARTNERS:
The Church of St. Francis Xavier    Xavier High School

FOUNDATIONS & CORPORATE SUPPORTERS

Ackermann Memorial Fund
AllianceBernstein
Amazon Smile Foundation
American Express Employee Giving Program
American Express Employee Matching
Big Apple Living
BNY Mellon
Broadway Cares/Equity Fights AIDS, Inc.
Catholic Charities NY
Cross Country Consulting LLC
Estee Lauder, Inc.
Gates Foundation
Gorjana & Griffin Inc.
Howard E. Stark Charitable Foundation
HSBC
Max on the Move Inc.
McArthur Family Foundation
McGraw Hill
McKinsey & Co.
Microsoft
Morgan Stanley
Nancy A. Gendimenico Charitable Fund
New York Life Foundation
News Corp Giving
Parish Property Management
Pfizer
Porticus Foundation
Rosalie J. and C. Daniel Maldari Family Charitable Foundation
State Street Foundation Inc.
The Church of St. Francis Xavier Xavier High School

COMMUNITY PARTNERS/SUPPORTERS:

Asbury United Methodist Church
Brothers of the Christian Schools
Catholic Charities New York
Chiropractors for Humanity
City Harvest
City Council Speaker Corey Johnson
The Corlears School
Emergency Shelter Network
The First Presbyterian Church in the City of New York
Food Bank for New York City
Fordham University Graduate School of Social Service
Grace Church in New York
Human Resources Administration
Hunger Free America
Jesuits of the USA Northeast Province
Kingdom International Ministries of God
Marist Brothers of the Schools
Metro Baptist Church
Missionary Sisters of the Immaculate Heart of Mary (ICM)
Network for Good
New York Cares
NYU Reach
Rauschenbusch Metro Ministries
Sisters of Charity of New York
St. Ignatius Loyola Jesuit Community
Sunnyside Community Services
The City of New York
The Clinton School
Thrive for Life
Urban Pathways, Inc.
West Village CSA
Xavier Jesuit Community
YouGiveGoods

More than 950 donors who donated $291,000
Foundations and corporate partners who granted $517,000

Community partners who provided additional services in collaboration with our programs to give our guests the holistic care they need!
FINANCIAL SUMMARY

Take the X-PACT and become a partner in our work as a monthly supporter of Xavier Mission! Monthly gifts allow us to rely on a stable income, rather than on significant swings that are dependent on holidays and grants. Your contributions as a sustaining supporter of the Mission enable us to focus on our work year-round, and ensure that your investment is used efficiently!

<table>
<thead>
<tr>
<th>Support &amp; Revenue</th>
<th>FY2020</th>
<th>%</th>
<th>FY2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations</td>
<td>266,290</td>
<td>22</td>
<td>269,245</td>
</tr>
<tr>
<td>Collections</td>
<td>12,621</td>
<td>1</td>
<td>24,788</td>
</tr>
<tr>
<td>Special Events</td>
<td>472,108</td>
<td>39</td>
<td>261,147</td>
</tr>
<tr>
<td>Grants (Private &amp; Government)</td>
<td>219,555</td>
<td>18</td>
<td>151,247</td>
</tr>
<tr>
<td>In-Kind Food Grants/Donations</td>
<td>241,143</td>
<td>20</td>
<td>241,614</td>
</tr>
<tr>
<td>Interest Income</td>
<td>440</td>
<td>&gt;1</td>
<td>1,016</td>
</tr>
<tr>
<td><strong>Total Support &amp; Revenue</strong></td>
<td><strong>1,212,157</strong></td>
<td><strong>100%</strong></td>
<td><strong>949,057</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>FY2020</th>
<th>%</th>
<th>FY2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>776,060</td>
<td>77</td>
<td>782,417</td>
</tr>
<tr>
<td>Fundraising</td>
<td>65,879</td>
<td>7</td>
<td>85,373</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>162,643</td>
<td>16</td>
<td>116,427</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>1,004,582</strong></td>
<td><strong>100%</strong></td>
<td><strong>984,217</strong></td>
</tr>
</tbody>
</table>

| Increase (decrease) in net assets | 207,575 | (35,160) |
| Net assets, beginning of year     | 69,417  | 104,557  |
| Net assets, end of year           | 276,992 | 69,417   |
ACHIEVEMENTS FROM THE YEAR

In March 2020, Xavier Mission responded quickly to the threat of COVID-19 and immediately pivoted the operations of our programs to continue providing services throughout the ongoing crisis. While many organizations had to close for an extended period of time, or shut down altogether, Xavier Mission was truly fortunate to receive significant funding from foundations and individuals, which enabled us to survive the challenges of operating during a global pandemic. Our incredible staff, Board, and volunteers rose to the challenge and gave a Herculean effort to make sure that Xavier Mission could do the following:

• Modify our Welcome Table to provide ‘to-go’ lunches and masks to our guests.

• Adapt our Food Pantry program to deliver groceries to pantry families from April through October 2020, so that they didn’t have to jeopardize their health by coming out to get food. We also waived the zip code requirement in order to provide food to anyone in need.

• Offer supportive services through the spring and summer for LSEP program alumni who were struggling with the challenges of the pandemic. Services included sending thousands of text and phone messages, and running five teleconferencing groups to keep alumni connected to resources and to each other.

• Prevent the evictions of 40 families prior to the COVID eviction moratorium.

• Serve 113,000 meals between the Welcome Table soup kitchen and Customer-Choice Food Pantry.

• Raise a record amount of money through fundraising and donations, including $297,000 from our Holiday Hope & Healing Campaign.

• Maintain our entire staff at full pay without disruption throughout the entirety of the crisis.
BOARD OF MEMBERS

Fr. Ken Boller, S.J., President
Church of St. Francis Xavier
Charles M. Mattingly
The Corcoran Group
Paula Sarro
Mercy Center

BOARD OF DIRECTORS

Fr. Ken Boller, S.J., President,
Ex-officio Xavier Mission
Cassandra L. Agredo, LMSW
Executive Director, Ex oficio
Xavier Mission
Dawn Besthoff, Chair
NYC Department of Law (Ret.)
Ann Marie Boccuzzi
Ethical Culture Fieldston School
Will Brown, Jr., Ph.D.
Brown Companies & Associates, Inc
Anissa Dhouibi
Citigroup
Robert J. Diehl, CFA
J.P. Morgan Private Bank
Harry Francisco Lewis Escobar
Grupo APEX
Vaishali Javeri, Esq.
Credit Suisse
Matthew Lafargue, Vice-Chair
Michael Kors (Ret)
John J. Langdon,
Hickory Farms, Inc. (Ret)
James MacGregor, Treasurer
Alliance Bernstein Global
Nandini Nair, Esq., Secretary
Greenspoon Marder LLP
Patricia O’Connell
Aerten Consulting
Matthew A. Pucker
Compass
Daniel Tore
Torebro, Inc.

LEADERSHIP

Cassandra L. Agredo, LMSW
Executive Director
Roxanne De La Torre
Director of Outreach
Rachel Johnson, MSW
Director of LSEP
Raymond Perez
Maintenance & Inventory Manager
Briana Prieto
Administrative Assistant
Adilson Silva
Custodian
Beverly Torres
Chef

CONTRIBUTE! www.xaviermission.org/donate
VOLUNTEER! www.xaviermission.org/volunteer
FOLLOW!